

Why my Reduxi Controller is not accessible over Reduxi Configurator over IP that used to work?

Original text as published before the redesign of this article. Wording unchanged.

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The problem could be in DHCP lease time unless the ethernet cable was unplugged. DHCP server assigns an IP to Reduxi Controller (or any other network device connected to this DHCP server) for a specific time, for example, 24 or 48 hours.

After 24 or 48 hours, the IP assigned to Reduxi Controller is changed, and you can not access Reduxi Controller over Reduxi Configurator using the old IP.

The solution is to scan again for Reduxi to get the [new assigned IP from the DHCP server](#) or to change the new configuration from DHCP to static mode.

Login to Reduxi Configurator, go to Settings -> System -> Network and change from DHCP type to STATIC.

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10.2.16.182/#/settings/system/network

reduxi

CONFIGURATOR

Users

Devices

Strategies

System

Identifier

Network

Open VPN

Connector

Configuration

+ Add device

+ Add strategy

Settings

Profile

Network

Ethernet IP	192.168.1.99
Ethernet Netmask	255.255.255.0
Wireless IP	
Wireless Netmask	
Mobile IP	
Mobile Netmask	
Proxy	
Default route	192.168.1.1 (192.168.1.99)
Active connection	Wired
Internet connection	✓

Settings

Wired network

Wireless network

Mobile network

Proxy server

Network redundancy

Type

DHCP

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