REDUXI CONTROLLER · KNOWLEDGE BASE

# Reduxi Gateway setup with Reduxi app

Set up the Reduxi Gateway with the Reduxi app: log in, scan the QR code, connect to the Gateway hotspot and select your device.

Reduxi app for iOS and Android  Reduxi Gateway

QR code on the controller

IN THIS ARTICLE


1. Install the Reduxi app
2. Log in or register an account in the Reduxi app
3. Choose the location and add your device
   - → Add the location
   - → Scan the QR code
   - → Connect to the Gateway hotspot
   - → Select your device
4. Summary
5. Common issues
6. Related articles


## 1 Install the Reduxi app

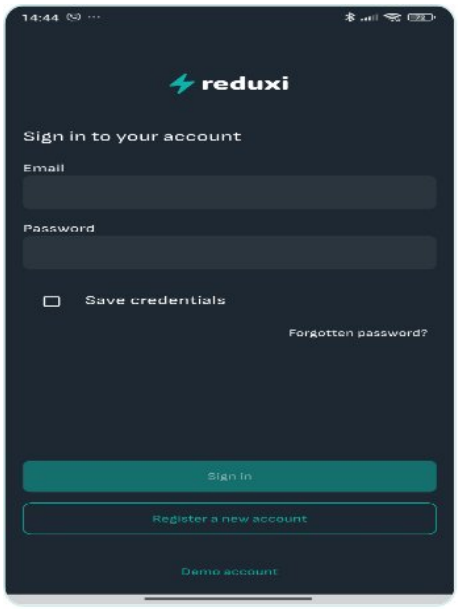
Install the Reduxi app on your mobile phone.

Reduxi app on Apple App Store

Reduxi app in Google Play

## 2 Log in or register an account in the Reduxi app

Log in to the Reduxi app, or register a new account.




*Login and registration, screen 1*

**Text description of this image**

Screenshot of the sign-in screen of

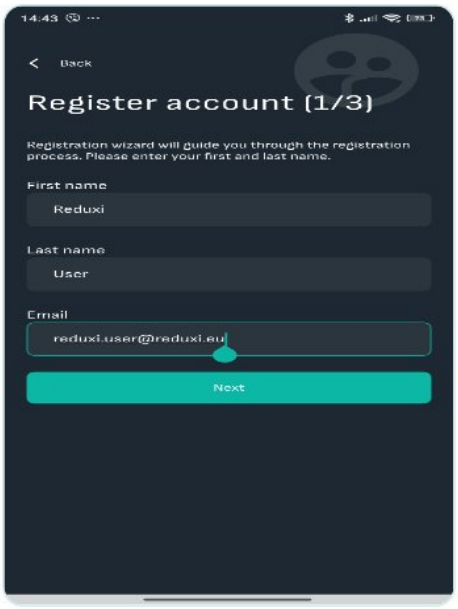



*Login and registration, screen 4*

is at the bottom.

**Text description of this image**

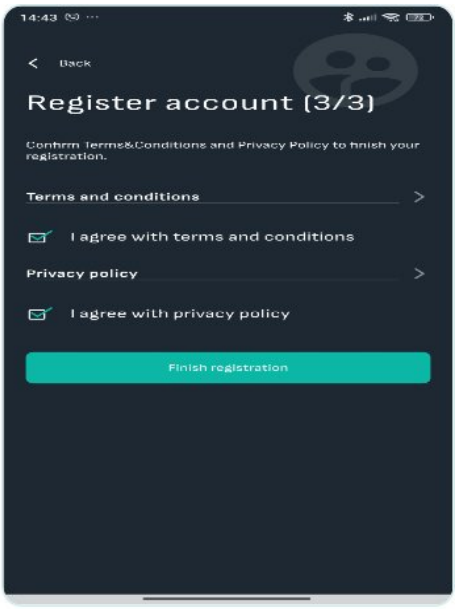
After you confirm your e-mail, log in to the app.




*Login and registration, screen 2*

**2. Text description of this image**

Screenshot of the Register account (1/3) screen of a mobile app, dark blue background. Status bar: time 14:43, Viber icon, Bluetooth, signal bars, Wi-Fi, battery 73. Top: Back with a left arrow; heading Register account (1/3); a faint round icon with two dots in the background. Text: Registration wizard will guide you through the registration process. Please enter your first and last name. Fields: First name: Reduxi; Last name: User; Email: reduxi.user@reduxi.eu (field focused with a green outline, text cursor and cursor handle visible). Below: a solid green button Next. A




*Login and registration, screen 3*

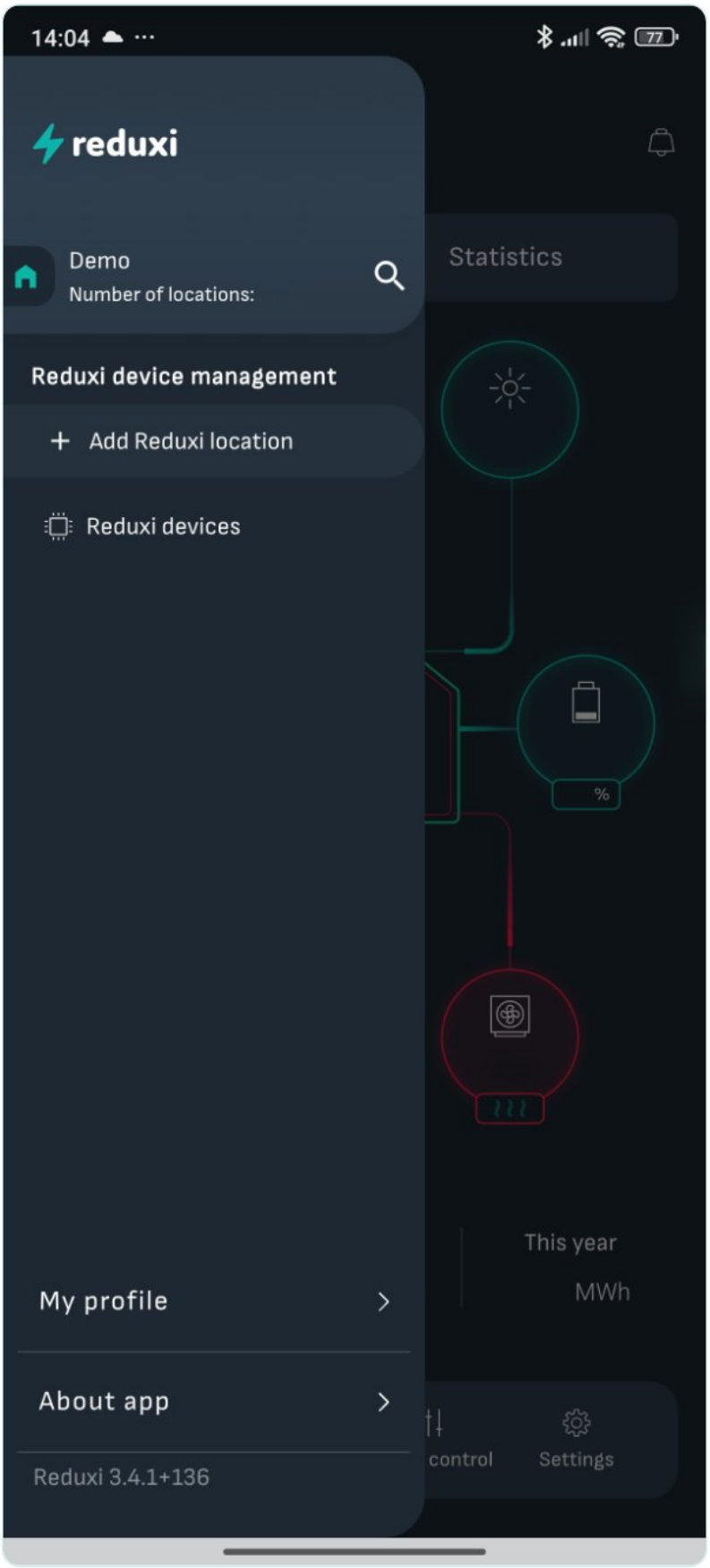
**3. Text description of this image**

Screenshot of the Register account (3/3) screen of a mobile app, dark blue background. Status bar: time 14:43, Viber icon, Bluetooth, signal bars, Wi-Fi, battery 72. Top: Back with a left arrow; heading Register account (3/3); a faint round face icon in the background. Text: Confirm Terms&Conditions and Privacy Policy to finish your registration. Entries with right arrows: Terms and conditions; Privacy policy. Checkboxes, both ticked: I agree with terms and conditions; I agree with privacy policy. Below: a solid green button Finish registration. A grey gesture

## 3 Choose the location and add your device

### 3.1 Add the location

Tap the **Menu** icon (top left) and choose **Add location**.




*Menu: Add location*

**Text description of this image**

Choose **Configure Gateway**.

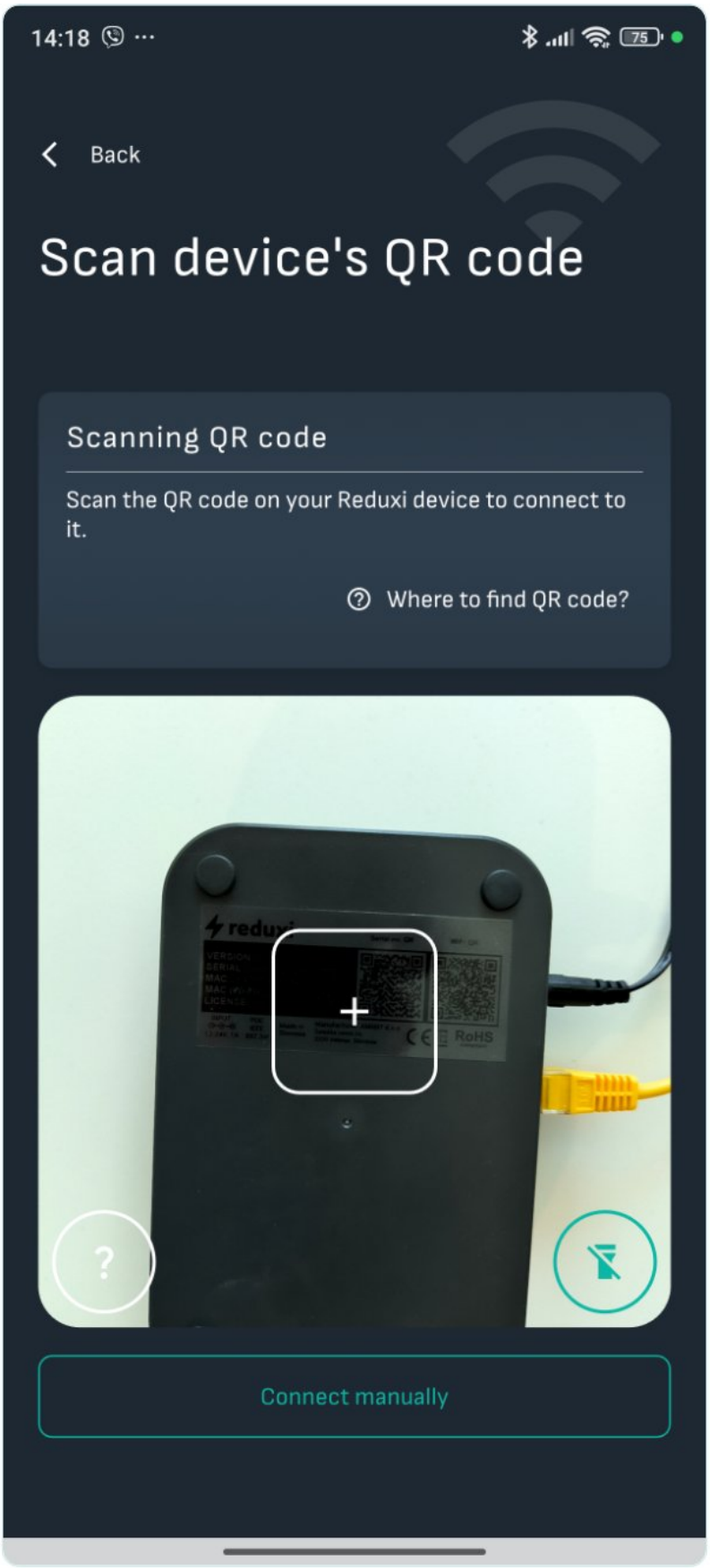



*Configure Gateway*

**Text description of this image**

### 3.2 Scan the QR code

Scan the QR code on the controller.




*Scan the QR code*

**Text description of this image**

## 3.3 Connect to the Gateway hotspot

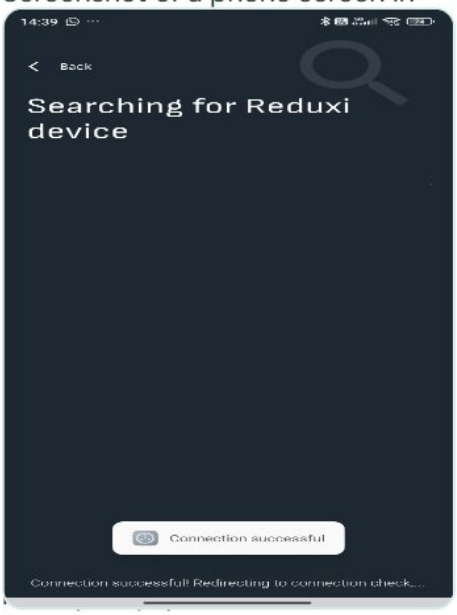
The app connects to the Wi-Fi hotspot of the Gateway. Confirm the connection.




*Hotspot connection, screen 1*

**Text description of this image**

Screenshot of a phone screen in bottom a white rounded pop-up with a circle icon and the text "Searching for device...". Under it




*Hotspot connection, screen 2*

**Text description of this image**

Screenshot of a mobile phone screen of an app with a system dialog over a dimmed screen. Status bar (dimmed): time 14:38, WhatsApp icon, Bluetooth, signal bars, Wi-Fi, battery 74. Dimmed app screen: Back with a left arrow; heading Scan device's QR code; a faint Wi-Fi symbol; a large Wi-Fi icon with the text Connecting to Reduxi device WiFi. White rounded dialog titled Connect to device with the text: Reduxi app wants to use a temporary Wi-Fi network to connect to your device. Network name: Reduxi 2JEB. Buttons: Cancel (light grey) and Connect (blue). A




*Hotspot connection, screen 3*

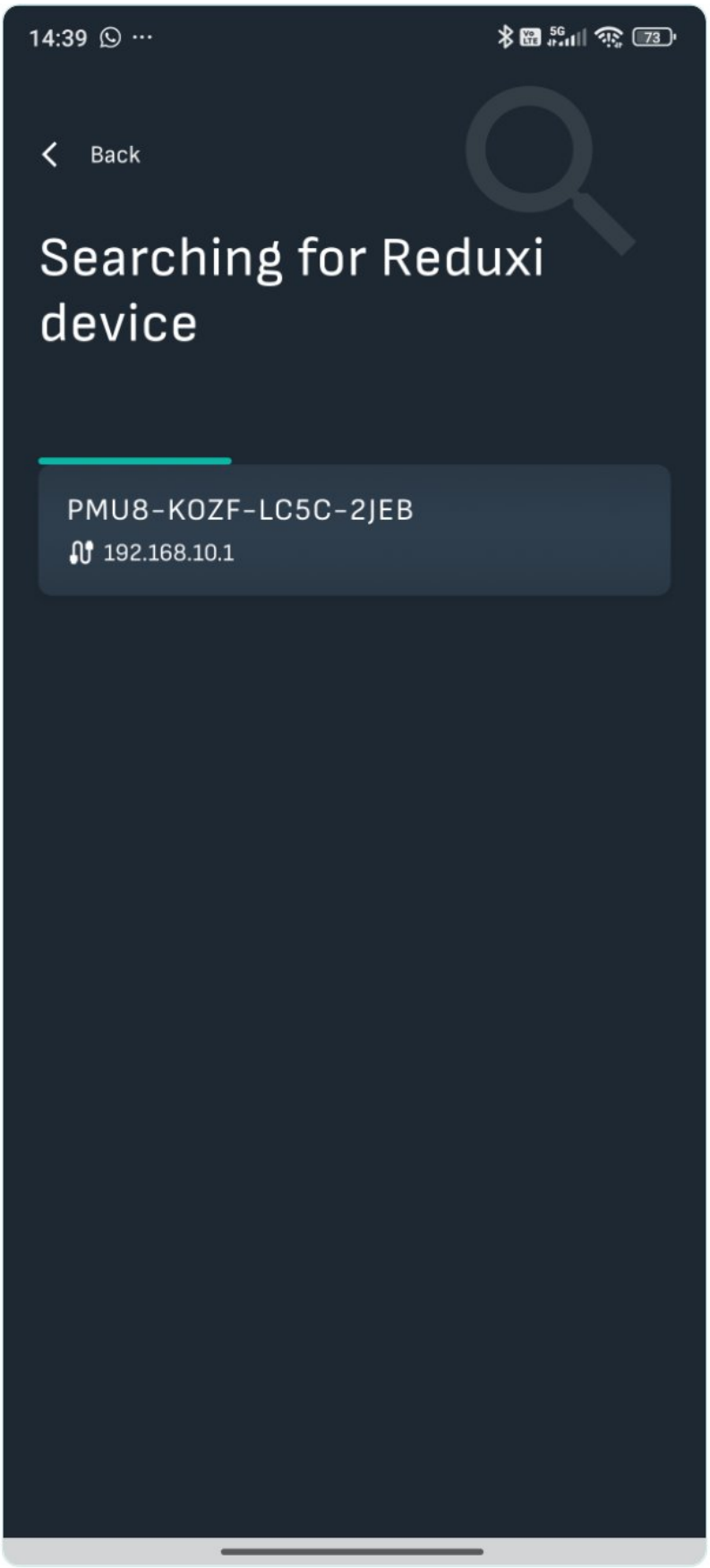
**Text description of this image**

Screenshot of a mobile phone screen of an app with a system pop-up at the bottom, dimmed dark background. Status bar (dimmed): time 14:38, WhatsApp icon, Bluetooth, VoLTE, 5G signal, Wi-Fi, battery 74. Dimmed app screen: Back with a left arrow; heading Scan device's QR code; a faint Wi-Fi symbol; a large Wi-Fi icon with the text Connecting to Reduxi device WiFi. At the bottom: a white rounded pop-up with a circular loading icon and the text Connecting to device.... A grey gesture bar is at the very bottom.




## 3.4 Select your device

Select your Reduxi device. If the app offers more than one device, check the S/N on the device label.




*Select the Reduxi device*

**Text description of this image**

Continue according to the instructions in the app.

## ✓ Summary

**Install and log in (Points 1–2):** Install the Reduxi app. Log in or register an account and confirm your e-mail.

**Add the location (Points 3.1–3.2):** Choose Add location and Configure Gateway. Scan the QR code on the controller.

**Connect the device (Points 3.3–3.4):** Confirm the connection to the Gateway hotspot. Select your Reduxi device by the S/N on the label.

**Finish (Point 3.4):** Continue according to the instructions in the app.

## → Common issues

| ISSUE | SOLUTION |
| --- | --- |
| More than one Reduxi device is offered in the app | Check the S/N on the device label and select the matching device. |
| Next steps after selecting the device are unclear | Continue according to the instructions in the app. |

## → Related articles

Matching guides from the Reduxi knowledge base:

**Reduxi P1 WiFi / Ultra setup with Reduxi app**
Set up the Reduxi P1 Ultra / Pro with the Reduxi app.

**Device setup guides**
All step-by-step guides for connecting devices to the Reduxi Controller

**Strategies for the Reduxi Controller**
Energy manager and other strategies explained