

How to connect Bosch CW400 heat pump with Reduxi controller

Add your Bosch CW400 to the Reduxi Controller.

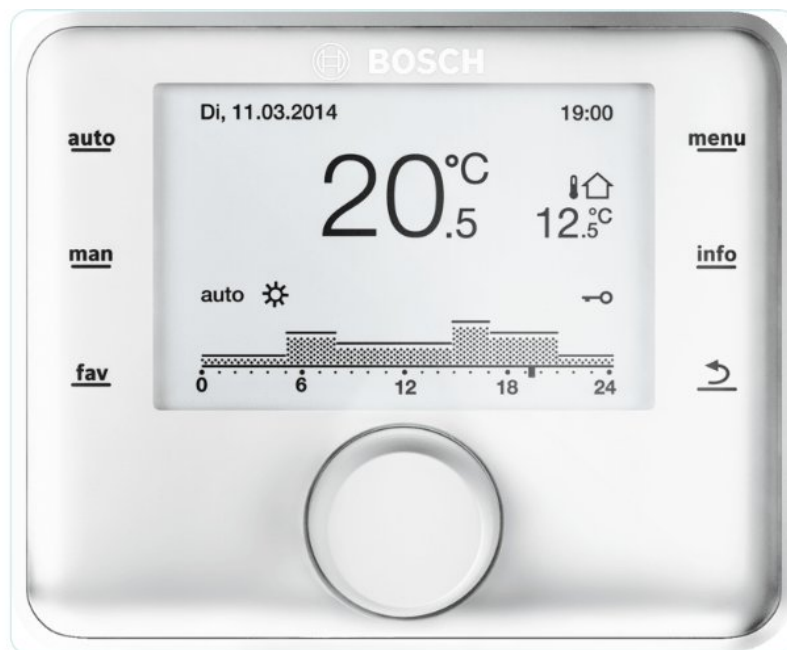
🔧 Bosch CW400 · Reduxi Controller

📄 Order number 7738111078

📄 Modbus unit ID: normally 1



BOSCH



Bosch CW400

Text description of this image

IN THIS ARTICLE

1. Technical documentation
2. Required equipment
3. Connect and configure the device
4. Log in to the Reduxi web interface
 - Via the Reduxi app
 - Via a web browser
5. Add the device to Reduxi
 - Basic settings
 - Communication settings
 - Advanced settings
 - Test communication
6. Check the readings
7. Summary
8. Common issues
9. Related articles

1 Technical documentation

Instructions on how to connect and configure the device are on the manufacturer web page. The datasheet and the product page come from Bosch Home Comfort (Danish).

- [Worcester Bosch literature search: CW 400](#) – Instructions on how to connect and configure the device (manufacturer web page)
- [Bosch CW400 product page](#) – Product page of Bosch Home Comfort (Danish)
- [Product datasheet CW400](#) – Datasheet, PDF (Danish)

2 Required equipment

You need these components:

- ☐ Reduxi Controller
- ☐ Laptop or tablet with internet access to configure the device in Reduxi

3 Connect and configure the device

Connect and configure the Bosch CW400 as described on the manufacturer web page. See [Point 1](#).

MANUFACTURER
Bosch

PRODUCT
CW400 controller

ORDER NUMBER
7738111078

CONTROL
**Up to 4 heating
circuits and 2 hot
water systems**

4 Log in to the Reduxi web interface

You can open the Reduxi web interface in two ways:



REMOTE

Reduxi app

Via tunnel connection · works from anywhere



Web browser

In the local network · via IP address or `reduxi.local`



4.1 Via the Reduxi app

1

Open the app and log in

Launch the Reduxi app on your smartphone or tablet and log in with your credentials.

2

Open Reduxi devices

Tap the menu icon (three lines, top left) and select **Reduxi devices**.

3

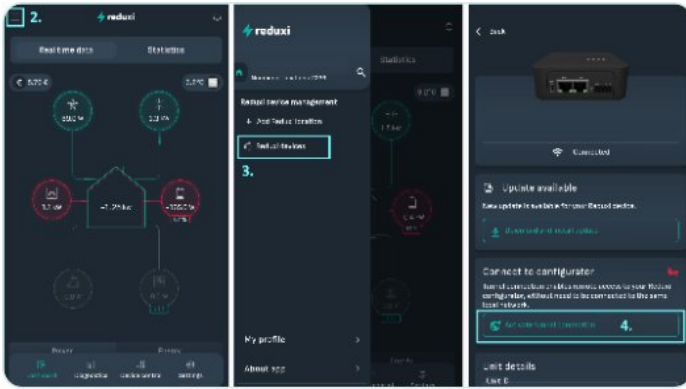
Activate the tunnel connection

Switch on the tunnel connection and wait a moment until it is active.

4

Open the configurator

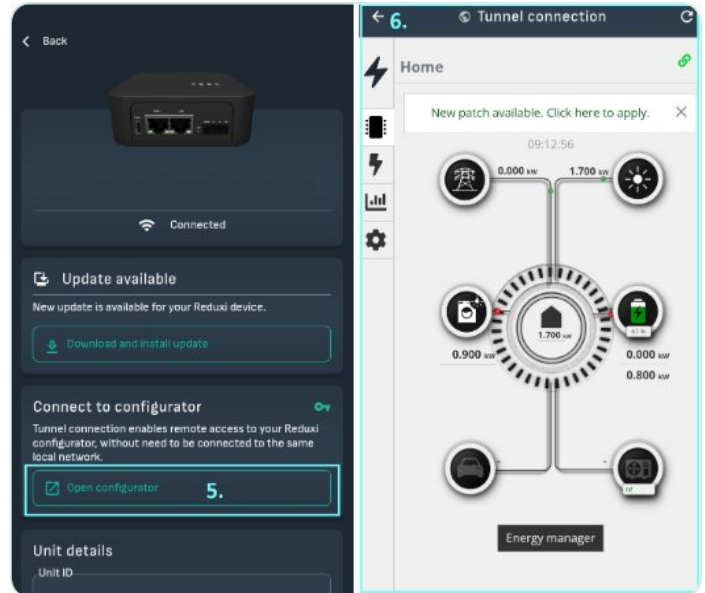
Tap **Open configurator**. The Reduxi web interface opens.



Activate the tunnel connection (step 3)

Text description of this image

Screenshot of three Reduxi mobile app screens side by side, with cyan boxes and number badges 2 to 4. Left screen (dashboard, dark theme): menu icon at top left marked with a box and badge 2; 'reduxi' logo; tabs 'Real time data' (active) and 'Statistics'; price 5.79



Open configurator (step 4)

Text description of this image

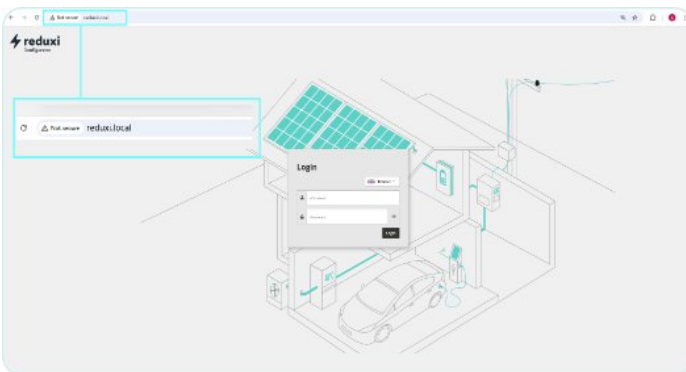
4.2 Via a web browser

1 Open the login page

On a device in the same network, open a web browser and enter the controller's IP address or <http://reduxi.local>. You can find the controller's IP address in your router's device list or in the Reduxi app under **Reduxi devices**.

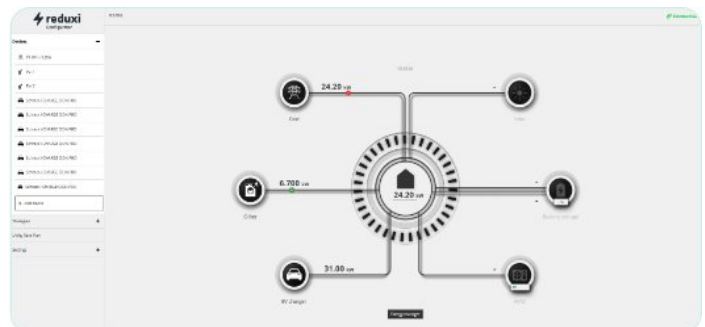
2 Log in

Username: **admin** · Password: **admin** (factory default)



Reduxi Controller login screen

Text description of this image



Controller web interface after login

2. Text description of this image

Screenshot of the Reduxi Configurator web interface

5 Add the device to Reduxi

Use these steps to add a new device or to edit an existing one.

5.1 Basic settings

Log in locally to the [Reduxi Configurator](#) on the controller (see [Point 4](#)) and click **+ Add device**.

Enter the basic settings of the device: device type, type and a name of your choice, for example **Bosch CW400**.

5.2 Communication settings

Select the communication channel and enter the device configuration:

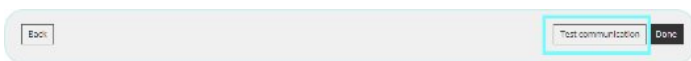
PARAMETER	VALUE
Communication channel	Select the channel the device is connected to
Modbus unit ID	Normally 1

5.3 Advanced settings

Enter and choose the advanced settings.

5.4 Test communication

Click **Test communication** at the bottom of the wizard. It reads the Bosch CW400 once and saves nothing. If the test succeeds, click **Done**: only **Done** creates the device.



The **Test communication** button

Text description of this image

Screenshot of the bottom button bar of a Reduxi Configurator page. Left: button 'Back'. Right: button 'Test communication' (marked with a cyan box) and dark button 'Done'.



The **Done** button

2. Text description of this image

Screenshot of the 'Communication channel and device configuration' form. It contains fields for 'Connection *' (dropdown), 'IP #' (text field with '192.168.20.248' and a 'Search for IP' button), 'Port #' (text field with '202' and a 'Find port' button), and 'Modbus unit ID #' (text field with '1'). At the bottom, there are three buttons: 'Back', 'Test communication' (highlighted with a cyan box), and 'Done'.

6 Check the readings

6.1 Last measurements

After communication is established, check the values under **Devices – Bosch CW400** in the Reduxi Configurator as an additional test.

6.2 Enable control by Reduxi

For advanced control, integrate the device into the Reduxi strategy. Under **Devices – Bosch CW400** in the Reduxi Configurator, set the **control type** to **AUTO**. Only then do strategy commands affect the device.

To achieve maximum flexibility and energy cost reduction with dynamic prices and dynamic tariffs, define a strategy as described in [Strategies for Reduxi controller](#).

✓ Summary

Preparation (Points 1–2): Open the Bosch documents. Prepare the controller and a laptop or tablet.

Bosch CW400 (Point 3): Connect and configure the device as described by Bosch.

Add to Reduxi (Points 4–5): Log in to the Reduxi web interface. Click + Add device, enter the basic settings, the communication channel, the Modbus unit ID and the advanced settings. Run Test communication and click Done.

Go live (Point 6): Check the readings under Devices and set the control type to AUTO.

→ Common issues

ISSUE	SOLUTION
Test communication fails	Check the Modbus unit ID. Normally 1 is used.
Open configurator does not open or stays empty	The tunnel is not active yet. Wait about 30 seconds and check that the controller is online.
Login with admin is rejected	The password was changed during installation. Ask the installer. The Reduxi account password does not work here.
reduxi.local does not load	Your device is not in the same network as the controller. Use the IP address or the tunnel connection.
Communication test fails, device shows offline	Check reachability, IP address / port / unit ID, and that the protocol is enabled on the device.



Related articles

Matching guides from the Reduxi knowledge base:



Bosch CW400

Product page with datasheet and documents from the manufacturer



Device setup guides

All step-by-step guides for connecting devices to the Reduxi Controller



Strategies for the Reduxi Controller

Energy manager and other strategies explained